

Position: Amplifier Repair Technician
FLSA Status: Nonexempt
Reports to: Customer Service Manager
Salary Range: \$14-17/hr

Job Summary:

The Amplifier Repair Technician provides internal technical support, including testing, diagnosis and repair of audio equipment.

Supervisory Responsibilities:

- None

Duties/Responsibilities:

- Troubleshoot, diagnose, and repair audio equipment
- Connect and operate audio equipment for testing purposes
- Complete repairs in a safe and timely manner
- Update service tickets with the appropriate information
- Contact customers about the status of the amp repair
- Maintain stock of repair parts
- Adhere to safety and quality standards
- Maintain a safe and clean work area
- Perform other related duties as required and/or assigned

Required Skills/Abilities:

- Knowledge of solid state electronics
- 12 volt knowledge, terminology, and concepts
- Excellent customer service and communication skills
- Excellent organizational skills and attention to detail
- Strong analytical and problem-solving skills
- Ability to prioritize tasks and responsibilities

Education and Experience:

- Related education and experience preferred

Physical Requirements:

- Must be able to lift up to 50 pounds at times.